מגייסים אצלנו בסטארטאפ (Loris) למשרה חלקית (60%) של Data Operations Specialist. יתרון לבעלי תואר/סטודנטים בבלשנות ורקע טכני.

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תיאור המשרה:

Company Overview

Loris unlocks a world of insight for CX leaders, using an AI-powered conversational intelligence platform to extract value from every customer interaction. The combination of real-time analytics and a library of proven AI models detect emerging issues before they impact the brand and expose gaps in the customer journey that reduce satisfaction and increase costs. Loris covers the omnichannel customer experience, giving organizations everything they need to understand customer issues, monitor agent performance, and take action to continuously improve. Loris turns customer conversations into each company's most valuable resource.

About the Role (60% position)

Loris is seeking a Data Operations Specialist (student position) to join our DataOps team. As a Data Operations Specialist, you will play a crucial role in supporting our machine learning and AI development processes. This role will also work closely with our world-class data science, product, and engineering teams to ensure the efficient handling and utilization of data.

The ideal candidate will possess a strong technical & linguistic background combined with an operational mindset, capable of leading end-to-end data processes efficiently.

Responsibilities

Collect, validate and prepare data to support model training/improvement and other ML/AI development processes

Own data management processes and help to scale them

Refine the annotation tasks and guidelines based on the experience acquired through the inspection of large amounts of data

Create clear and concise documentation to document progress and processes

Requirements

Bachelor's degree from an accredited university/Currently a student

Linguistic background is an advantage

Strong analytical and problem-solving skills with attention to detail

Proficiency in data management tools and software

Experience with data validation/annotation and preparation techniques

Familiarity with machine learning and artificial intelligence concepts

Experience in creating and maintaining detailed documentation

SQL experience